

RESPONSABILITY -IBTRAVELIN located in Pasadena, CA and/or its associated companies, agents and representatives act only as an agent for the owners and operators of transportation, accommodations, services, and facilities contracted for you and, therefore, are not to be held responsible for any losses, damages, negligence, or additional expenses caused by delay or other changes in transportation or by sickness, weather, strikes, war quarantine, or to other causes beyond the control of the operator. IBTRAVELIN assumes no liability of theft, or conveyance. The passage contract, when issue, shall constitute the sole contract between the airline and the purchase of these tours and /or the passenger. All travel documents and required personal identification, as well as compliance with all customs and immigration regulations, is your responsibility. Fares and schedules are subject to change without notice. Payment constitutes consent to all provisions in the General Conditions.

PAYMENTS -A deposit of \$350 per person is required in order to commence booking and confirming land only services requested. Since airfares are subject to change until ticketed, an additional deposit may be required for protecting the price and the availability of such airfare. Final payment will be due 60 days prior to departure. Additional deposit requirements may apply to specified cruises and other special packages promoted by IBTravelin. Deposit is NON-REFUNDABLE and NON-ENDORSABLE. Full payment is due immediately for bookings made within 60 days of departure. Full payment is due at the time of booking for online reservations. Late payments may result in cancellation. Payment may be made by personal checks, money orders or major credit cards. All returned checks are subject to a \$35 service charge.

Please note: For groups of ten or more people traveling together an additional deposit at the time of booking may apply.

LAST MINUTE RESERVATIONS -IBTravelin.net accepts last-minute reservations which are bookings consider for travel within 7 days of date of purchase. Last Minute bookings are subject to a special booking fee of \$250 per person None Refundable, which will be credited toward your final purchase. Reservations will be subject to availability and will be requested only with full payment after proposal is accepted by customer. Once reservations are confirmed, and /or any adjustments are done, then full payment will be charged upon customer agreement of the final proposal.

FORCE MAJEURE -IBTRAVELIN defines a Force Majeure event as any conditions beyond IBTRAVELIN'S control, including weather, acts of God, riots, civil commotion, wars, hostilities, strikes, labor-related disputes, government regulation, shortage of labor or fuel, or other facts not foreseen by IBTRAVELIN. If your flight, tour, or any other portion of your travel package is delayed, cancelled, or you miss a connection due to a Force Majeure Event (including weather), IBTRAVELIN is under no obligation to provide a refund. Under no circumstances shall IBTRAVELIN be liable for any indirect, consequential, incidental, punitive or special damages including, without limitation, damages for lost revenue or profits, loss of use, lost wages, or business interruption arising from the foregoing.

For **HOTEL INFORMATION** -Accommodations are based on "Run-of-the-house" basis. Room assignments are made by hotel management upon arrival. If the hotel booked is not available, we reserve the right to relocate the passengers to another hotel of similar category. Hotel services and amenities listed are subject to change without notice and at the discretion of the hotel. Hotel and room categories are set by each individual hotel. Room conditions and grounds maintenance are the sole responsibility of the hotel. Guest services may require additional cost payable directly to the hotel. Hotel photos are representative only and do not necessarily depict the actual room in which guests will be accommodated. Costs are based on two people sharing a twin-bedded/queen room. People requiring a single room, a single supplement will be added.

AIR TRANSPORTATION -Air transportation (where included) is based on contracted bulk and published fares in economy class of service. All fares are subject to change. IBTravelin acts solely as an agent for the air carrier and shall not assume responsibility for the default of any airline carrier, nor for the delay or cancellation of any flight. The air carrier will determine any compensation/refund to the passenger if applies.

MEALS -Meals are included as specified in your selected itinerary. All other meals are the passenger responsibility. IBTravelin assumes no responsibility for the meals provided. It is the responsibility of the passenger to inform the meal provider of any food allergies and/or intolerances.

TRANSFERS AND SIGHTSEEING -Transfers including inter-city travel, to/from airports, hotels are included as per itinerary only if reservations are made by IBTravelin. Any/all reservations not made by IBTravelin are the sole responsibility of the passenger. IBTravelin will not provide transfers for any airline reservation not made by IBTravelin and/or are specified in reservation. Sightseeing and tours are operated by our local ground tour operator and may consist of multinational participants and multi lingual guides. Private services may be available upon request. The guide will be waiting for the passenger with a sign with his/her name at the exit gate at the local airport. If in any event you cannot find the guide please contact our local representative at the emergency number listed in your voucher.

CAR RENTALS -Each car day included in the package consists of a 24-hour period from time of pick-up. No refund will be made on cars used for less than 24-hour period. Any additional rental charges beyond the hour period must be paid by the passenger directly to the rental car company. Passenger will be responsible for getting the appropriated insurance such as: collision damage waiver, personal accident insurance. NOTE: Minimum age for rental is 25 unless otherwise noted, a foreign valid driver's license and a credit card to secure a deposit with the car rental company are the minimum requirements to rent a car.

HANDICAPPED FACILITIES -IBTravelin cannot guarantee the availability of wheelchairs at any airport. Wheelchair accessible rooms may be requested, but cannot be guaranteed. Standards may vary from property to property and country to country and are not within control of IBTravelin. Hearing impaired travelers need confirm availability of suitable devices with the hotel directly. IBTravelin is not responsible for any accommodations that do not comply with the ADA.

TRAVEL VOUCHERS -Documents will be released approximately 14 days prior to travel. Once full payment is received. If reservations incur scheduling changes or revisions, the original set of documents must be returned to us before a new set of documents is released. Please review your airline tickets and all other vouchers to make certain all documents are in order. Your hotel and ground voucher(s) must be presented to the hotel registration's desk and ground operator respectively upon arrival. Airline flight numbers and times must be reconfirmed with the carrier by the passenger. Domestic Flights: at least 24 hours before schedule departure time. International Flights: at least 72 hours before schedule departure time. IB TRAVELIN recommends three hours as a minimum amount of time for passenger to be checked in before departure.

IBTravelin will not be liable for any changes or cancellations made by the carrier once airline tickets are issued. A local ground operator emergency phone number is included in the vouchers to be contacted in case of emergencies, schedule arrangements, transfers in/out airport.

CHANGES -Once payment is made a \$50 revision fee per transaction, plus any supplier's fees (including airline fees and airfare increase according to the rules of the fare type purchased), for any changes made to dates, hotel, cruises, tours and ground and air transportation after payment is due. Changes made 15 days prior to departure are subject to a \$150 charge per booking and per change. Changes are subject to availability. NEW AIRLINE RULE: All travel date changes on an airline ticket must be made before the original departure date (subject to penalties and exchanges fees). After the original travel date, the airline ticket has no value if it was not used. To avoid a NO-SHOW with the airline we highly recommend passenger(s) check in at least 3 hours prior to departure. (Allow additional time during Holiday and peak season) Changes after departure: Airfare and hotel rules and fees apply. In addition, a service fee of \$150 per change per person will be assessed. Important: Carnival and Rebellion Cruise Line packages are NON-CHANGEABLE, NON-REFUNDABLES once payment has been made.

CANCELLATION AND REFUND POLICY -Land

Packages Cruises

Days prior to departure:

	Administrative cancellation fees:
46 or more days.....	\$150 per person, plus any airline and supplier fees
30-45 days.....	\$200 per person, plus any airline and supplier fees
15-29 days.....	\$250 per person, plus any airline and supplier fees
0-14 days.....	Will result in full forfeiture of the package price

Once travel has begun, there will be no refunds for any unused, partially used, or missed features or services for any concept, including but not limited to weather conditions, changes or delays in airline schedules, medical conditions.

AIRFARE -Because you are legally responsible for the terms of purchase related to your itinerary, we encourage you to review the airfare rules carefully. These rules apply to the itinerary you select and include important details regarding changes, refunds, penalties, fees, other terms and restrictions. In general, most of our discounted airfares, particularly for economy/coach class, do not permit itinerary changes or cancellations/refunds. If your airfare does permit a change or cancellation/refund: (1) there is a \$50 per-ticket, non-refundable fee to process your change or cancellation/refund; and (2) the issuing carrier may require you to change or cancel your itinerary prior to your flight, as originally scheduled, and/or to pay a processing fee, including any applicable increase in airfare amount (the amount will vary by market, dates, the issuing carrier, and your specific airfare rules). Telephone notification of cancellation must be received prior to departure from the point of origin, followed by a written request. Any claim for refund must be submitted to our offices IN WRITING along with any supporting documentation within 30 days of completion of the trip. NO REFUND REQUESTS WILL BE ACCEPTED BY PHONE. Refund requests will be processed within 30 days of receipt. A refund processing fee of \$50 will apply to all bookings.

NO SHOWS -Entire payment forfeited.

PRICE -Prices include travel agency's compensation for services, operation, promotion, and profit. Prices are subject to change without notice. All package prices are quoted per person based on double occupancy, unless otherwise noted. All prices are based on availability. While every effort is made to ensure the accuracy of our prices in print and when quoted by phone or email, IBTravelin reserves the right to make subsequent adjustments if it is discovered that a particular price was shown or quoted incorrectly. We reserve the right to make reasonable changes and/or substitutions in the itinerary where deemed necessary for the benefit of all passengers. IBTravelin can only guarantee prices for bookings that are fully paid to IBTravelin prior to a price increase.

PRICE DOES NOT INCLUDE -Price does not include expenses and items not mentioned including but not limited to air transportation, tips, meals, beverages, phone calls, parking fees and other items of a personal nature. Prices do not include airport/airline departure and immigration taxes, passenger flight segment tax, any airport passenger facility tax, security fees, fuel surcharge that may apply. These taxes and fees will be quoted and collected by IBTravelin at time of booking reservation as listed on our Reservation System only (CRS) (YOU MAY BE REQUIRED TO PAY TAXES OR FEES NOT ALREADY COLLECTED, such as departure taxes in some Latin American Countries)

HOLIDAY/ PEAK SEASON -Seasonal price fluctuations in airfares may apply during certain peak seasons. In addition, some hotels and suppliers have special pricing, cancellation, change and minimum stay and refund policies for these travel periods. To obtain more information regarding Holiday and Peak Season reservations and policies please call IBTravelin at 626-765-9200.

TRAVEL INSURANCE -IBTravelin highly recommend to all passengers to protect their trip by obtaining baggage, medical, cancellation, trip interruption, trip delay and accident & life insurance. IBTravelin shall not be liable for any loss or damage to baggage. For more information on how to obtain travel insurance please speak with one of our agents. Specific coverage questions must be directed to insurance company. IB TRAVELIN is not nor should it be considered an insurance agent.

VACCINATIONS -Some countries require proof that you have received a yellow fever and/ or other vaccination, documented on an International Certificate of Vaccination or Prophylaxis before allowing you to enter the country. Without such proof, you may be refused entry, quarantined or vaccinated. It's always best to consult with an embassy or consulate of your destination country for up-to-date information on entry and exit requirements before travelling abroad. IBTRAVELIN will not be held liable for trip cancellations or alterations occurring from lack of appropriate vaccination requirements and no refunds will be considered for such instances.

HEALTH - If in doubt regarding possible health risks in your travel plans including high altitudes etc., passengers are always advised to consult their General Practitioner for assessment and advise. People with preexisting medical conditions should consult their physician before travelling.

BAGGAGE -Luggage allowance will be in accordance with airline regulations. Please check with the carrier about allowances, fees, and restrictions. IBTravelin shall not be liable for any loss or damage to baggage. All lost or damaged luggage must be reported to the air carrier at the time of the incident and before you leave the airport. Please be aware that baggage allowances can be different when travelling from airline to airline and when travelling domestic to international.

TRAVEL DOCUMENTS -NOTE: FOR ALL INTERNATIONAL PASSENGERS PROOF OF CITIZENSHIP IS REQUIRED. U.S. citizens traveling internationally will be required to show a valid passport (valid for six months beyond their travel dates). In addition, some countries may require that up to two BLANK pages be available. All passengers traveling on U.S. domestic flights are required to show a U.S. government issued id.

Many countries require entry visas for American travelers. As each country's visa requirements vary for US or non-US citizens, we highly recommend that you consult with the consulate and/or tourist office of the country or countries you are planning to visit in order to determine their exact requirements. Failure to produce proper citizenship documentation may result in denied boarding. **It is sole responsibility of the passengers to obtain visas independently.** IBTRAVELIN will not be held liable for trip cancellations or alterations occurring from lack of appropriate travel documents and no refunds will be considered for such instances.

MEXICAN TOURIST CARD -The Mexican Government requires US citizens to obtain a tourist card to enter Mexico. This document may be obtained at the airline ticket counter upon check in, Non-US citizens must contact the Mexican Consulate directly for entry requirements. US citizens must have personal identification that establishes citizenship at the time of travel.

SPECIAL NOTICE -Delays, cancellations and overbookings may occur on flights, cruises, hotels and land reservations by the participant's suppliers. While IBTRAVELIN will do everything possible to avoid these inconveniences, it shall not assume responsibility for the respective suppliers.

SAFETY TIPS FOR TRAVELERS -Traveling to new destinations is rewarding and exiting. Tourist must be aware; however, that criminal activity exists in every country. Valuables and other personal items are your responsibility. Most hotels offer safety facilities. You may want to deposit cash, traveler's checks, passports, jewelry and other valuables for security. Do not pack medication, jewelry, film, important documents, cash or fragile items in your checked luggage.

LIMITATION OF LIABILITY -By booking a vacation package or an airline ticket with IBTRAVELIN, you acknowledge that in all events IBTRAVELIN shall not be liable for any consequential damages and that the sole extent of IBTRAVELIN liability shall never exceed the amount actually paid by you to IBTRAVELIN.

ARBITRATION -Any controversy or claim arising out of, or relating to, any vacation package, cruise and/or airline ticket advertised by or purchased at IBTRAVELIN shall be submitted to binding arbitration in accordance with the Commercial Arbitration Rules of the American Arbitration Association. The arbitration shall be conducted at American Arbitration Association offices located in Los Angeles, California. Judgment upon the award rendered by the Arbitrator(s) may be entered in any court having jurisdiction thereof. Customer and IBTRAVELIN understand and agree that, by agreeing to binding arbitration, they are giving up the right to trial on the merits, by either judge or jury, or trial de novo and the right to appeal.

CALIFORNIA SELLER OF TRAVEL LAW -IBTRAVELIN is a participant in the Travel Consumer Restitution Fund. Our registration is CST# 1020269-40. Registration as a seller of Travel does not constitute approval by the State of California.

WEB SITE USE AND LEGAL GUIDELINES -Thank you for visiting IBTRAVELIN. We have set up some guidelines to ensure we can keep this area informative, useful and fun for everyone. Because we may change or modify these guidelines from time to time, we encourage you to visit this Web site frequently, because use of this Web site is subject to the guidelines then in effect. By using the pages in this site, you agree to follow these guidelines. If you don't agree to follow our guidelines, you shouldn't use this site.

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TRAVELING TO ARGENTINA -RECIPROCAL FEE FOR PASSENGERS ENTERING ARGENTINA IMPORTANT INFORMATION FOR YOUR AMERICAN, CANADIAN AND AUSTRALIAN CLIENTS TRAVELING TO ARGENTINA.

The fee that Americans, Canadians and Australians must pay when they enter Argentina (AEP and EZE) can presently be paid upon arrival. In the future passengers will have to pay the fee on-line. If one arrives in Argentina without showing proof that the fee was paid, he/she will not be able to enter Argentina.

Until payment of the fee on-line is mandatory one can either pay upon arrival or on-line, before leaving. For passengers arriving at EZE on/after December 29, 2012 the fee MUST BE PAID ON-LINE.

For passengers arriving at AEP on/after October 01, 2012 the fee MUST BE PAID ON-LINE.

The payment can be made on either of these web sites: www.migraciones.gov.ar or www.provinciapagos.gov.ar This fee is a government fee and has nothing to do with Aerolineas Argentinas. Passengers will need to check these web sites if they have any questions and/or need to request a refund. Subject to change. Please share this information with everyone that needs to know.

RESERVATIONS -For information and reservations please contact us at 1-626-765-6040. You can also submit your request at IBTRAVELIN.NET or through our online airline reservation system.